



उत्तर प्रदेश कोआपरेटिव बैंक लि.

U.P. COOPERATIVE BANK LTD.
2-M.G. Road, Hazratganj, Lucknow-226001

SERVICE QUALITY POLICY

“Uttar Pradesh Cooperative Bank Limited, Head Office is committed to provide all relevant resources and timely approvals to its branches and offices, to ensure an efficient and effective service to its end customers.

“We are committed to continually improve the effectiveness of the Service Quality Management system by improving service turn-around-time, efficiency of human resources and effective management of change, leading to the higher satisfaction of service beneficiaries.

“We are committed to comply with all relevant statutory and regulatory obligations and ensure to work within the contours of constitution.”

(V.K. Mishra)
Managing Director

